Grievance Redressal Cell

Objective of the Cell

The objective of the Grievance & Rederessal Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the college.

Procedure for lodging complaint

- The students may feel free to put up a grievance in writing and drop it in the Box provided in • the campus.
- The Grievances & Redressal Cell will act upon those cases which have been forwarded . along with necessary documents.
- The Grievances & Redressal Cell will assure that the grievance has been properly solved in a . stipulated time provided by the Cell.

The Grievances and Rederessal Cell has been reconstituted with the following office bearers to look into the grievances of the students from time to time:

| Sl. No. | Name | Designation | Contact No. |
|-----------------------|---------------------------------------|---|--|
| 1 | Dr. Mamun Azam Barbhuiya | Principal | 9435739006 |
| 2 3 4 5 6 | Mr. Ataur Rahman Mr. A.S. Talukdar | Vice-Principal Asstt. Professor Associate Professor Associate Professor Coordinator, IQAC | 9957458606 9435317847 9401163917 9864723059 9435067813 |

ajaranfar Ali College Toka, Martin (Assam)

| Estd. 1986 © 03674-261451, 9435739006 Dr. Mamun Azam Barbhuiya M.A., LL.B., Ph.D. PGDHRM Principal & Secretary | | OFFICE OF THE PRINCIPAL HAJI ANFAR ALI COLLEGE P.O. Doboka : Pin : 782440 :: Hojai :: Assam NAAC Reaccredited : Grade 'B' UGC 2 (f) & 12 B Recognised |
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| (Permanently affiliate | ed to Gauhati Ur | niversity, Guwahati) |

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haacdaboka@gmail.com

Ref. No

Date : 29/02/2020

Grievance Redressal Cell has been reconstituted as per the guidelines issued by the University Grant Commission on 26th May, 2020 to monitor the grievances of the students and stake holders pertaining to completion of syllabi, technical glitches during online classes, conduct of face to face classes, infrastructural constraints, examinations, issues related to back papers, admission processes, The cell also handles students' grievances related to examinations and academic activities during COVID-19 and notify effectively to the students.

The committee for Grievance Redressal Cell is constituted with the following members

| 1. | Dr. Sahab Uddin, Associate Professor | - | Nodal Officer |
|----|---|---|---------------|
| 2. | Mr. Pijush Chakroborti, Associate Professor | - | Member |
| 3. | Mrs.Tulika Goswami, Associate Professor | - | Member |
| 4. | Mr. Gobinda Sarma, Associate Librarian | - | Member |
| 5. | Mr. Manir Uddin Laskar, Jr. Asstt. | - | Member |

Sd/

Principal Haji Anfar Ali College Doboka: Hojai